



Tell us what you think

Feedback form

We would welcome your feedback on our proposals for the Deephams Sewage Works Upgrade.

Your comments will help us to understand the local issues that matter to you.

We will look carefully at all comments and make changes to our plans where possible.

The consultation runs from **18 February to 8 April 2014**.

This questionnaire should take around 10 minutes to complete (depending on how many questions you choose to answer).

Throughout the questionnaire you will be directed to information leaflets to help you answer the questions.

Important information:

- You only need to complete the questions that are of interest to you
- We will publish your response anonymously and keep your personal details confidential

- All the comments you provide on this form should only relate to the consultation on the Deephams Sewage Works Upgrade
- You can contact us about any other Thames Water activity using the information on the back of this form
- If there is not enough space on this sheet for all your comments, please continue onto another piece of paper and attach it securely to this form, writing your name and postcode at the top
- If you do not want to use this form, you can also send us your comments by email to consultations@thameswater.co.uk
- If you require any help filling out this form, call us on **0800 773 4991**.
- You can find out more information about the Deephams Sewage Works Upgrade on our website at thameswater.co.uk/deephams

Please complete this form and send it to us at the following Freepost address by 5pm on 8 April 2014 – no stamp required:
Deephams Sewage Works Upgrade consultation, Freepost RTHE-CJYY-CXCJ, 7 St Peter Street, Winchester SO23 8BW

Building the upgrade

1) How much do you agree or disagree with our plans for the upgrade of Deephams Sewage Works?

(Please see the 'Our proposed upgrade' leaflet for more information)

Please tick one box only

- Strongly agree Agree Neither agree nor disagree Strongly disagree Don't know

Please explain your answer in the box below:

2) Please give us your comments on our proposed layout for the upgrade

(Please see page 4 of the 'Our proposed upgrade' leaflet for more information)

3) Please give us your comments on the alternative layout we have looked at and any other options that you think we should consider?

(Please see page 5 of the 'Our proposed upgrade' leaflet for more information)

Odour

4) How much do you agree or disagree with our proposals to reduce the odour produced by the sewage works?

(Please see the 'Odour' leaflet for more information)

Please tick one box only

Strongly agree Agree Neither agree nor disagree Strongly disagree Don't know

Please explain your answer in the box below:

Noise and dust

5) How much do you agree or disagree with our proposals to reduce noise and dust while we build the upgrade?

(Please see the 'Being a good neighbour' leaflet for more information)

Please tick one box only

Strongly agree Agree Neither agree nor disagree Strongly disagree Don't know

Please explain your answer in the box below:

Construction traffic

6) How much do you agree or disagree with our proposals to manage traffic while we build the upgrade?

(Please see the 'Being a good neighbour' leaflet for more information)

Please tick one box only

Strongly agree Agree Neither agree nor disagree Strongly disagree Don't know

Please explain your answer in the box below:

Environment

7) How much do you agree or disagree with our proposals to assess and reduce our impact on the environment?

(Please see the 'Environment' leaflet for more information)

Please tick one box only

Strongly agree Agree Neither agree nor disagree Strongly disagree Don't know

Please explain your answer in the box below:

Community benefits

8) How much do you agree or disagree with the benefits the upgrade will provide for the local community?

(Please see page 11 of the 'Our proposed upgrade' leaflet for more information)

Please tick one box only

Strongly agree Agree Neither agree nor disagree Strongly disagree Don't know

Please explain your answer in the box below:

9) Please give us any other comments you may have about the Deephams Sewage Works Upgrade.

About you

By providing us with your details we will be able to contact you with a summary of the comments and feedback received during the consultation and how we have changed our plans.

Name:

Organisation:

Address:

Postcode:

Telephone/mobile number:

Email address:

If you would like us to keep you updated as the upgrade progresses, how would you like us to contact you?

- | | |
|--|--|
| <input type="checkbox"/> Visit your home | <input type="checkbox"/> Telephone |
| <input type="checkbox"/> Letter | <input type="checkbox"/> Text message |
| <input type="checkbox"/> Email | <input type="checkbox"/> I do not want to be contacted |

Thank you

Thank you for giving us your feedback on our plans for the Deephams Sewage Works Upgrade. We will review your comments and all other representations received during the consultation, as well as any new environmental and technical information that becomes available as the project progresses. Wherever possible, we will revise our plans to take account of this information.

A report summarising the comments received and explaining how we have taken this feedback into account, will be sent to everyone that takes part in the consultation and will be published on our website.

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You can contact us about any of our other activities online or by telephone:

thameswater.co.uk

For billing or account enquiries: [0845 9200 888](tel:08459200888)
(Textphone: 0845 7200 899).

Our lines are open from 8am to 8pm, Monday to Friday, from 8am to 1pm on Saturday and closed on Sunday and bank holidays.

For water or wastewater enquiries: [0845 9200 800](tel:08459200800).
(Textphone: 0845 7200 899) Our lines are open 24 hours a day.

Tell us what you think of
our plans for the Deephams
Sewage Works upgrade



thameswater.co.uk/deephams



consultations@thameswater.co.uk



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