

# Have your say

We really want to know what you think of our proposals for the Deephams Sewage Works Upgrade.

Your comments will help us to understand the local issues that matter to you.

We will look carefully at all commitments and make changes to our plans where possible.

The consultation runs from **18 February to 8 April 2014**.


## What you can have your say on

We want to know what you think about:

- How we will build the upgrade and how long it will take
- Our proposals to reduce odour from the sewage works
- Our proposals to reduce noise and dust during construction
- Our proposals to manage construction traffic
- Our proposals to reduce any impacts on the environment
- Benefits for the local community
- Our proposals in general and how they might be improved


You can also send us your comments on any other aspect of our proposals for the upgrade and we will take these into account, where possible, when we change our plans.


## How you can have your say


 Visit our website [thameswater.co.uk/deephams](http://thameswater.co.uk/deephams) to find out more about the upgrade and complete our online feedback form.

 Pick up a paper feedback form from one of our drop-ins (see over) or call us on **0800 773 4991** to request one.

Our lines are open from 9am to 5pm on Mondays, Wednesdays, Fridays and Saturdays, 9am to 9pm on Tuesdays and Thursdays and closed on Sundays.

 You can send us your comments by email to [consultations@thameswater.co.uk](mailto:consultations@thameswater.co.uk)

 You can also send us your comments in a letter to: **Deephams Sewage Works Upgrade consultation, Freepost RTHE-CJYY-CXCJ, 7 St Peter Street, Winchester SO23 8BW**

 If you need a telephone language interpreter or would like any of our leaflets translated into a different language, please call us on **0845 9200 800**.  
We are open 24 hours a day.



We also offer a range of free services for customers who require additional assistance. These services are designed to help customers who have sight or hearing problems, mobility concerns, or other specific needs.

For more information on these services, please visit [thameswater.co.uk/extracare](http://thameswater.co.uk/extracare) or call our dedicated line on **0845 641 0068**. Our textphone service for the deaf or hard of hearing can be reached on **0845 7200 899**.

## What we will do with your comments

We will review your comments and all other representations received during the consultation, as well as any new environmental and technical information that becomes available as the project progresses. Wherever possible, we will revise our plans to take account of this information.

A report summarising the comments received and explaining how we have taken this feedback into account will be submitted as part of our planning application for the upgrade. We will send this to everyone that takes part in the consultation and publish it on our website.

We plan to submit our planning application for permission to build the upgrade to the London Borough of Enfield in Summer 2014. There will then be a further opportunity for you to submit any comments about the upgrade directly to the London Borough of Enfield, as part of the consultation process that it will carry out.



### How you can find out more

We are holding a series of drop-ins from **26 February 2014** to give you the opportunity to find out more about our proposals, ask us questions and give us your feedback.

Date	Place	Times
Wednesday 26 February 2014	Lea Valley Athletics Centre 61 Meridian Way Edmonton, N9 0AR	12pm to 8pm
Saturday 1 March 2014	Edmonton Green Shopping Centre Edmonton, N9 0TZ	10am to 5pm
Wednesday 5 March 2014	Edmonton Green Station Station Approach Lower Edmonton, N9 7AA	7.30am to 10am and 3pm to 6pm
Saturday 8 March 2014	Edmonton Green Shopping Centre Edmonton, N9 0TZ	10am to 5pm
Wednesday 12 March 2014	Green Towers Community Centre 7 Plevna Road Edmonton, N9 0BU	12pm to 8pm
Friday 21 March 2014	Edmonton Green Station Station Approach Lower Edmonton, N9 7AA	7.30am to 10am and 3pm to 6pm
Saturday 22 March 2014	Edmonton Green Shopping Centre Edmonton, N9 0TZ	10am to 5pm
Friday 28 March 2014	Edmonton Green Station Station Approach Lower Edmonton, N9 7AA	7.30am to 10am and 3pm to 6pm
Tuesday 1 April 2014	St Peter's Church Hall Bounces Road Edmonton, N9 8LE	12pm to 8pm



All the leaflets and information available at our drop-ins are also available to view and download on our website – [thameswater.co.uk/deephams](http://thameswater.co.uk/deephams).

If you would like us to visit your local group, please call us on **0800 773 4991** or email us at [consultations@thameswater.co.uk](mailto:consultations@thameswater.co.uk).

Tell us what you think of  
our plans for the Deephams  
Sewage Works upgrade



[thameswater.co.uk/deephams](http://thameswater.co.uk/deephams)



[consultations@thameswater.co.uk](mailto:consultations@thameswater.co.uk)



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